



About MyMedicare.gov

MyMedicare.gov gives you access to your personalized information at any time. You can:

- Create a list of favorite health care providers and indicate your “primary clinician.”
- Find your eligibility, entitlement, and preventive service information.
- Check your health and prescription drug enrollment information.

Things to Think About Before Selecting a Primary Clinician

- ✓ Selecting a primary clinician is completely optional. No matter who you choose, or whether you choose one at all, you can still choose to go to any clinician who accepts Medicare.
- ✓ You can change your primary clinician at any time, and either remove a selected primary clinician or select another primary clinician. Your selection of a primary clinician will remain the same unless you make a change.

MyMedicare.gov is an optional, free, and secure online service for accessing personalized information about your Medicare benefits and services. You can visit <https://youtu.be/JHPxtKftSTA> for a video demonstrating how to select your primary clinician.

Putting Patients First: Select Your Primary Clinician

For assistance selecting your primary clinician on MyMedicare.gov, you can visit the MyMedicare.gov help page. If you don't have access to the internet, we encourage you to work with family and friends to get assistance. You can also check with your local State Health Insurance Program office, library, places of worship, or community centers for help.

Why Select Your Primary Clinician on MyMedicare.gov?

- By choosing a primary clinician, you believe that practitioner is responsible for providing and coordinating your health care.
- By choosing a primary clinician, your practitioner—if they are in CPC+*— may have access to more tools or services to facilitate high-quality patient-centered care for you that can improve your health care and lead to better results.
- To select your primary clinician, you must first register on MyMedicare.gov. Once registered, you can select your primary clinician by following the steps listed below.**

- 1 Go to **MyMedicare.gov** and log into your account.
- 2 At the top of the home page, select **My Providers & Services**, then select **Add My Favorite Doctor or Clinician**.
- 3 Select **Physicians & Other Clinicians**, then select the box labeled **Add a Clinician or Group**. Make sure your internet browser allows pop-ups as this selection will open a new page, Physician Compare.
- 4 Under the main header **Find Medicare Physicians and Other Clinicians**, type your primary clinician's ZIP code and first and last name.
- 5 Once the details about your clinician display, click **Add Clinician to Favorites** next to the clinician's name.
- 6 On the next page, select the correct address for your clinician. At the bottom of the screen, under the header **Add as your primary clinician**, check the box labeled **make this my primary clinician**. Finally, click **Add to Favorites**.
- 7 You'll then be taken to the general information page for the clinician you selected.
- 8 Click on MyMedicare.gov on top of your browser to go back to MyMedicare.gov. Click the green box labeled **Update Provider Data**. Your favorites should now list your primary clinician.

*CPC+ is a program that aims to strengthen primary care through payment reform by multiple payers and care delivery transformation.

**These instructions are current as of December 12, 2019, but may be revised later. If you have questions about logging into MyMedicare.gov or about your claims, medical records, or expenses, you can call 1-800-MEDICARE.